# Product Bulletin

## *Product best practices*

At Copeland, we prioritize the security and safety of our customers and their systems. We want to emphasize the importance of implementing security best practices when using our devices to protect against potential security threats.

As a reminder, please adhere to all instructions and specifications included with the device manual and follow security best practices, including but not limited to the following:

- Never exposing the control system to the broader internet
- Configuring your firewall to restrict access to administrative protocols, like SSH
- Configuring your network to restrict inbound and outbound communications to and from the control system
- Ensuring default account passwords are updated and all passwords align with industry best practices
- Configuring and enabling HTTPS for web-based traffic but not exposing the controller's web interface to the broader internet

As part of Copeland's ongoing commitment to improving the experience of our customers, we recently released the latest firmware version of XWEB PRO and launched the new XWEB500B PRO, planned to gradually phase out XWEB EVO

We value our partnership with all customers, and thank you for your continued co-operation.

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